

Setting Up Online Account

In order for a member to manage their online account, make payments, and register for programs, the member will first need to set up their online account. This resource provides instructions for existing members to set up their online account.

1. Click "Find Account" in the middle box that states, "I want to set up online access for my account."

want to sign in o my account	I want to set up online access for my account	I don't have an account, but I want to create one
Email Address	If you're a current or past member, or if you have registered for programs in the	If you've never been a member or enrolled in any of our programs or
Password	past, but you haven't set up your online account, select this option to enable your online account. You can use your	classes, select this option to create an online account. You can use your online account to register for classes,
Forgot your password?	online account to register for classes, programs and events.	programs and events.
Sign In	Find Account	🕨 Sign Up

2. The member will need to enter their last name, date of birth, and zip code.

Find My Account		×
Enter search information		
Last Name*: Birth Date*: ZIP Code*:	or Member ID*:	
Submit Cancel		

3. The member will then need to verify the account. They can do so by entering their email address or the last four digits of the billing method stored on their membership. If they do not have an email address or billing method stored in Daxko Operations, they will need to call their home branch to gain access.

Verify Account	ж
Welcome, Terra Russell	
For your protection, we need to verify yo	ou have access to this account.
By email address	
Enter email address used with your r online account.	nembership to gain access to your
Email Address	
By billing method	
Enter the last four digits of a valid cr that we have on file.	edit card or bank account number
Billing Method	



4. If the member verifies their account by entering their email address, Daxko Operations will send the user an email asking them to update their password.

Change Password	
New Password:	
Confirm Password:	
• S	ubmit

If the member verifies their account by entering the last four digits of their billing method, they will be asked to enter their email address and password.

Create Account		
nt to create your online account. You can use your account time you visit our site.		
t be at least 7 characters in length, contain at least one per case letter, and one number.		
t		

Notes:

- Email addresses are the unique identifier for setting up online accounts through Daxko Operations. If one email is listed on more than one member in Daxko, the member will not be able to set up their online account. They will need to contact their home branch to have the duplicate email removed.
- Online Account passwords must be at least 7 characters in length, contain at least one lower case letter, one upper case letter, and one number.